



EMS OVERSIGHT PROGRAM

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Washoe County Health District and EMS

- In 1985 the legislature made an amendment to NRS to allow cities and counties to grant exclusive franchises.
 - August 1986 – local jurisdictions signed an interlocal agreement to allow the District Board of Health (DBOH) the ability to grant an ambulance franchise.
 - October 1986 – a resolution was adopted to grant an exclusive franchise to Regional Emergency Medical Services Authority (REMSA).
 - May 2014 – DBOH adopted an Amended and Restated Franchise Agreement for Ambulance Service.

EMS Oversight InterLocal Agreement

- August 2014 – an interlocal agreement for EMS oversight was adopted by the following political jurisdictions:
 - Washoe County Health District
 - Washoe County
 - Truckee Meadows Fire Protection District (TMFPD)
 - City of Reno
 - City of Sparks
- The agreement created a regional EMS oversight function within the WCHD for the management, measurement and improvement of EMS.
 - Compliance vs. performance
 - Expansion of data collection and reporting

EMS Advisory Board

- The Interlocal agreement also established an EMS Advisory Board with the following members:
 - Reno City Manager
 - Sparks City Manager
 - Washoe County Manager
 - District Health Officer
 - Emergency Room Physician – (DBOH Appointment)
 - Hospital Continuous Quality Improvement (CQI) Representative – (DBOH appointment)

EMS Advisory Board

- The EMS Advisory Board was established to provide concurrent review of present topics within the Washoe County EMS System.
- The Board reviews reports, evaluations, and recommendations of the EMS Oversight Program.
 - Makes recommendations to District Health Officer and/or the District Board of Health related to performance standards, medical protocols, etc.
 - Strives to implement recommendations of the EMS Oversight Program.
 - Makes recommendations to respective Boards/Councils regarding participation in working groups established for coordination, review, evaluation and continuous improvement of Emergency Medical Services.

Regional EMS Oversight Program

- Established by the Interlocal Agreement to provide oversight for all Emergency Medical Services provided by the City of Reno, City of Sparks, Unincorporated Washoe County, Truckee Meadows Fire Protection District and REMSA.
 - EMS Program Manager
 - EMS Program Coordinator
 - Statistician

Program Duties

- EMS Program Manager
 - Oversees the day-to-day operations of the Program.
 - Conducts investigations and formulates recommendations for enhanced efficiency and coordination of the EMS system.
 - Takes lead on regional projects that influence system performance.
- EMS Coordinator
 - Completes monthly and annual REMSA Franchise Compliance reviews.
 - Updates the MCIP and MAEA plans.
- Statistician
 - Conducts statistical analysis of EMS data submitted by regional agencies.
 - Prepares the quarterly and annual reports for the Program.

Program Duties (continued)

- Monitor the response and performance of each agency providing EMS and provide recommendations for the maintenance, improvement, and long-range success.
- Coordinate and integrate provisions of Medical Direction for EMS agencies.
- Recommend regional standards and protocols.
- Measure performance, analysis of system characteristics, data and outcomes of EMS and provide performance measurement and recommendations.

Program Duties (continued)

- Collaborate with EMS agencies on analysis of EMS response data and formulate recommendations for modifications or changes to the Regional Emergency Medical Response Map.
- Identify sub-regions to be analyzed and evaluated for potential recommendations regarding EMS responses.
- Provide a written Annual Report on the State of EMS in Washoe County.
- Maintain a Five-Year Strategic Plan to ensure the continuous improvement of EMS in Washoe County.

Accomplishments: August 2014-Current

- Privacy policies
 - Specific criteria for handling the data submitted to our Program
- Investigation procedures
- EMS Advisory Board
 - Convenes on a quarterly basis
- EMS data reports
 - Completed FY 14-15 Quarterly Reports
 - Annual Report
 - Drafted New Templates against National Standards, getting away from comparative statistics
- Ride/sit along with regional partner agencies

Current Projects with Regional Partners

- Development of a regional 5-year Strategic Plan
- Development of Omega protocols
- Revision of the existing REMSA franchise response zones
- Multi-Casualty Incident Plan Revision
 - Mass Gathering guidelines relating to mitigation efforts
 - Family Services Center Annex
- Planning for possible addition to data report to include outcome data
- HeartSafe Designation for the Community



Questions?